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Air Canada Responds to Transport Canada's Closure of Canadian Airspace to the Boeing 737 MAX Aircraft

MONTREAL, March 13, 2019 /CNW Telbec/ - Air Canada confirmed today that it will comply immediately with Transport Canada's safety notice closing Canadian airspace to Boeing 737 MAX aircraft operations until further notice.

Air Canada's cancellation and rebooking policies are in place with full fee waiver for affected customers. We are working to rebook impacted customers as soon as possible but given the magnitude of our 737 MAX operations which on average carry nine to twelve thousand customers per day, customers can expect delays in rebooking and in reaching Air Canada call centres and we appreciate our customers' patience.

Customers are further advised to check the status of their flight on aircanada.com prior to going to the airport.

We fully support this decision and will continue to work with Transport Canada towards resolution of this situation as soon as possible.

SOURCE Air Canada

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