

News Releases

Aeroplan's Growing Popularity Recognized with Prestigious Prize in Freddie Awards for Leading Global Loyalty Programs

Air Canada program voted by frequent fliers the fastest trending in the Americas

MONTREAL, April 30, 2019 /CNW Telbec/ - <u>Aeroplan</u>, Air Canada's loyalty program, was recognized as upcoming and trending in the Americas in a survey of global frequent fliers by the Freddie Awards, an international award that recognizes top loyalty programs.

"We're thrilled to receive this acknowledgment that Aeroplan is among the best at engaging members and delivers some unbeatable value," said Mark Nasr, Vice President, Loyalty and eCommerce, Air Canada. "This provides more welcome momentum as we move closer to launching a more rewarding loyalty program in 2020. The Freddie Awards celebrate the best in loyalty programs and we're pleased to see our ongoing efforts to strengthen our program recognized by our own members."





At a ceremony for the Freddie Awards in Dallas April 25, Air Canada's Aeroplan was presented with the 210 Award for the airline in the Americas whose program value vote rating was trending higher. The awards this year were based on 7.1 million ballots submitted by frequent travelers from 237 countries. Known as the "Voice of the Frequent Flyer", the Freddie Awards were established in 1988 and are named for Freddie Laker, who revolutionized the global travel industry in the 1970s.

The Freddie Awards are the latest awards to be won by Air Canada, which was rated the Best Airline in North America at the 2018 Skytrax World Airline Awards and remains the only Skytrax Four Star international network carrier in North America. Other recent awards include:

- Skytrax Best Airline Cabin Cleanliness inNorth America 2018
- PAX International Readership Awards Outstanding Food Service by a Carrier inNorth America and Best Business Class Amenity Kit in the Americas
- TripAdvisor Traveller's Choice Awards Best Business Class inNorth America
- Business Traveler USA Best North American Airline for International Travel and Best North American Airline for Inflight Experience
- Frequent Business Traveler GlobeRunner Awards Best Airline in the Americas and Best Business Class Airport Lounge (both awards shared with Star Alliance partner United Airlines)

About Air Canada

Air Canada is Canada's largest domestic and international airline serving nearly 220 airports on six continents. Canada's flag carrier is among the 20 largest airlines in the world and in 2018 served nearly 51 million customers. Air Canada provides scheduled passenger service directly to 63 airports in Canada, 56 in the United States and 100 in Europe, the Middle East, Africa, Asia, Australia, the Caribbean, Mexico, Central America and South America. Air Canada is a founding member of Star Alliance, the world's most comprehensive air transportation network serving 1,317 airports in 193 countries. Air Canada is the only international network carrier in North America to receive a Four-Star ranking according to independent U.K. research firm Skytrax, which also named Air Canada the 2018 Best Airline in North America. For more information, please visit: aircanada.com/media, follow @AirCanada on Twitter and join Air Canada on Facebook.

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