



AIR CANADA

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Air Canada Begins Operating Cargo-only Flights Carrying Vital Supplies, Necessary Goods

Shipments between Canada and Europe, South America and Latin America

MONTREAL, March 25, 2020 /CNW Telbec/ - Air Canada said today that through its Air Canada Cargo division it has begun using its aircraft to operate cargo-only flights to Europe, with other flights planned for Latin America and South America. The aircraft on these flights carry no passengers but move time-sensitive shipments, including medical supplies to combat COVID-19, and goods to support the global economy.

"Air Canada Cargo has long served as a vital link in global supply chains and with the disruption arising from the COVID-19 pandemic our capabilities are more important than ever. Although we have announced very significant temporary capacity reductions and our passenger flights are largely dedicated to bringing Canadians home, Air Canada's aircraft and our expertise in handling cargo are valuable assets that we can use to move medical supplies and other essential goods to keep the world economy going. We have already begun flights to Europe, and we are planning to expand this program to Latin America and South America, as well as within Canada, including remote communities using Air Canada Express aircraft. In addition to providing a much-needed service, these cargo-only flights are also supporting jobs at Air Canada," said Tim Strauss, Vice President of Cargo, at Air Canada.

The first cargo-only flights departed from Toronto this past week for Frankfurt, London and Amsterdam, which are all both important business centres and connection points for onward cargo shipments. The flights were operated using Boeing 787 aircraft capable of carrying 35 tonnes of cargo, the equivalent of about 80 grand pianos. Shippers and freight forwarders using the service are charged a flat rate for both directions and Air Canada Cargo is also introducing a fractional program, so shippers who do not require a whole aircraft can book space. The arrangements with the shippers and freight forwarders contain clear provisions to ensure that these essential goods are being sold at fair market rates and to authorized suppliers.

Air Canada Cargo is now exploring opportunities to offer this service domestically. It is working with various governments to assess the demand and assist in moving relief goods from multiple markets within Canada. This includes using smaller Air Canada Express regional aircraft to operate to less-well served, smaller or remote regions in Canada with medical and other emergency supplies in support of local governments.

Air Canada does not operate cargo aircraft, instead its Air Canada Cargo division manages and markets excess belly space on the airline's regular passenger flights for shippers operating worldwide. To facilitate the cargo-only flights, Air Canada Cargo has created five, segment-specific sales teams to focus on the unique needs of the customers at different levels in the supply chain. For more information, including shipper inquiries, please see <https://www.aircanada.com/cargo/en/>.

About Air Canada

Air Canada is Canada's largest domestic and international airline serving nearly 220 airports on six continents. Canada's flag carrier is among the 20 largest airlines in the world and in 2019 served over 51 million customers. Air Canada provides scheduled passenger service directly to 62 airports in Canada, 53 in the United States and 101 in Europe, the Middle East, Africa, Asia, Australia, the Caribbean, Mexico, Central America and South America. Air Canada is a founding member of Star Alliance, the world's most comprehensive air transportation network serving 1,250 airports in 195 countries. Air Canada is the only international network carrier in North America to receive a Four-Star ranking according to independent U.K. research firm Skytrax, which also named Air Canada the 2019 Best Airline in North America. For more information, please visit: aircanada.com/media, follow @AirCanada on [Twitter](#) and join Air Canada on [Facebook](#).

About Air Canada Cargo

Air Canada Cargo, the freight division of Air Canada, provides cargo service to over 450 cities worldwide, with self-handled hubs in Toronto, Montreal, Vancouver, Calgary, Chicago, London and Frankfurt that allow for rapid shipment of goods.

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