



AIR CANADA

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Air Canada offers Customers Holiday Travel Tips

Simple steps travellers can take for a smoother, more pleasant journey

Multimedia content: Three short videos highlighting the tips are available [here](#)

MONTREAL, Dec. 15, 2022 /CNW Telbec/ - Air Canada is pleased to offer customers travelling during the holiday season time-saving travel tips and useful links to make their journey easier and more pleasant.

"With more than 2 million customers expected to travel on Air Canada over the holidays, we know that airports will be busy and our aircraft full. In anticipation, we've made extensive preparations to transport our customers safely and conveniently, including hiring people to bring staffing above pre-Covid levels, readying equipment for winter weather, and prudently scheduling flights. Customers can further ensure smooth travels by preparing in advance with a few simple measures. We want all our customers to have a great holiday, particularly as they travel, and we wish everyone the best for the season," said Kevin O'Connor, Vice President of Air Canada's Systems Operational Control, which oversees the carrier's daily operation.



Before Going to the Airport

At the time of booking make certain all details, including name spellings and travel dates, are correct and provide an e-mail address and mobile phone number. Customers can check-in online at aircanada.com or on the [Air Canada Mobile App](#) beginning within 24 hours of their flight, which saves time at the airport. Check the [flight's status](#) before going to the airport and allow enough time to meet the [check-in cut-off](#) deadlines. Many airport websites have information and services to ease the process, such as posted wait times for check-in and security, the ability to pre-book screening and reserve parking.

Tools for Travelers

Install and use the Air Canada [Mobile App](#). It conveniently delivers all needed mobile tools and services directly to any Apple or Android device so customers can manage their travel. It can be used to check-in, to securely store customer contact information, preferences and payment details, arrange for checked baggage, and to obtain a boarding pass (eliminating the need for a paper boarding pass). The App also allows Air Canada to communicate directly to customers any updates to their itineraries. Customers should also be sure to enroll in [Aeroplan](#), which can be synched with the App.

Baggage

Travel experts agree, people tend to pack too much, so consider what you will really need. To help with packing aircanada.com has extensive information about [baggage](#) allowances, including carry-on limits. When packing, ensure required medication, keys and valuables – including money, electronics, and jewelry – are kept in a carry-on bag. For information on government security screening of carry-on items, [click here](#). Attach a sturdy identification tag to all checked baggage and tuck inside each piece a business card or similar item with contact details. Customers should be mindful that excess carry-on baggage can result in boarding and flight delays, so please limit carry-on and kindly comply if a gate agent makes a request for carry-on baggage to be gate-checked. This will get everyone on their way sooner.

Documents and Useful Apps for International Travel

Visit Air Canada's [Travel Ready](#) hub for international entry requirements. Customers are responsible for meeting all entry requirements, including holding the correct travel documents, visas, or health certificates, for any flights they purchase. Additional information is available from the [International Air Transport Association](https://www.icao.int/publications/default.aspx?publicationid=991) and advice on travelling abroad is available at www.travel.gc.ca. Travellers going to the U.S. can use the U.S. Customs and Border Protection's [sMPC](#) app to submit their passport and customs declaration information to streamline the entry process into the U.S. When returning to Canada, customers can save time by using the [ArriveCAN](#) web or mobile app to make their customs and immigration declaration to the Canada Border Services Agency up to 72 hours in advance of their arrival at select airports.

Note: Government requirements may change with little notice.

Other Helpful Information

Air Canada's website contains a great deal of other useful information. This includes details on its award-winning [family friendly](#) travel programs, with helpful tips for flying with children. Customers with [special needs](#) should contact the airline's Medical Desk in advance to ensure accessibility assistance is provided. People taking skis, golf clubs, musical instruments or other [over-sized items](#) can find information on packing. For those interested in how Air Canada transports its customers safely in winter there is a [winter travel](#) page.

About Air Canada

Air Canada is Canada's largest airline, the country's flag carrier and a founding member of Star Alliance, the world's most comprehensive air transportation network. Air Canada provides scheduled passenger service directly to 51 airports in Canada, 51 in the United States and 88 internationally. It holds a Four-Star ranking from Skytrax. Air Canada's Aeroplan program is Canada's premier travel loyalty program, where members can earn or redeem points on the world's largest airline partner network of 45 airlines, plus through an extensive range of merchandise, hotel and car rental rewards. Its freight division, Air Canada Cargo, provides air freight lift and connectivity to hundreds of destinations across six continents using Air Canada's passenger flights and cargo-only flights with its fleet of Boeing 767-300 freighters. Air Canada has committed to a net zero emissions goal from all global operations by 2050.

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