



AIR CANADA

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Air Canada CleanCare+ program's personal safety and sanitary measures give customers added assurance



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In May 2020, Air Canada introduced the [Air Canada CleanCare+ program](#), a comprehensive program for personal safety and enhanced aircraft grooming to provide customers greater peace of mind during all stages of travel.

That includes mandatory pre-flight customer temperature checks, seat assignment policies to allow for more personal space in Economy Class*, and by providing all customers with care kits for hand cleaning and hygiene.

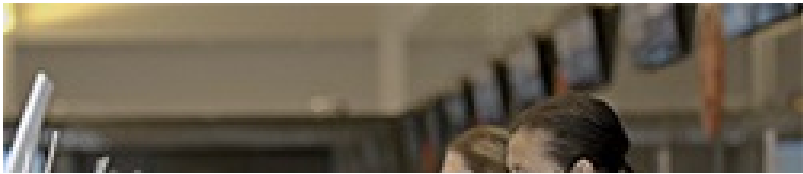
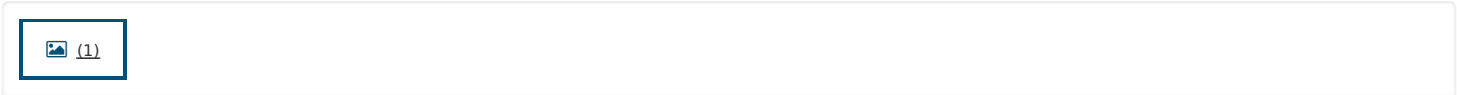
In addition to these measures, the airline's industry-leading cabin grooming standards have been enhanced with the introduction of electrostatic spraying of cabin interiors. Air Canada has additionally expanded its existing aircraft grooming procedures, which already incorporate the use of hospital grade disinfectant and specialized techniques to maintain cabin cleanliness across its fleet.

Air Canada's Chief Medical Officer, Dr. Jim Chung, explains the various steps the airline is taking as part of the Air Canada CleanCare+ program in this video:

And if you are curious as to what electrostatic spraying is, our Director of Cabin Standards and Services, Capucine Michaud, explains how it works here:

These measures work in conjunction with the High Efficiency Particulate Air (HEPA) on our aircraft, which effectively capture 99.9% of particulates from recirculated air in the aircraft cabin. This includes microbial organisms such as bacteria and viruses. These filters are similar to those used in hospital rooms and like hospital rooms, the air within the cabin is refreshed every 2 to 3 minutes for a total of 20 to 30 total air changes per hour.

*guaranteed until June 30, 2020



A STAR ALLIANCE MEMBER 