



AIR CANADA

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Travel Advisory: Flight delays and cancellations: Toronto, Montreal

MONTREAL, March 23, 2012 /CNW Telbec/ - Due to illegal work action by Air Canada ground handling employees in Toronto and Montreal, Air Canada is experiencing delays and some cancellations of flights departing Toronto Pearson International Airport (YYZ) and Montreal Trudeau Airport (YUL) this morning.

Customers are requested to check the status of their flight at aircanada.com before leaving for the airport.

In order to facilitate changes to travel plans, Air Canada has revised its ticketing policy for customers booked on flights that are subject to cancellation. Those customers wishing to make alternate travel arrangements can do so without penalty, space permitting, by using Air Canada's self service rebooking tool at aircanada.com, on their mobile device, or by contacting Air Canada Reservations toll free in Canada and the U.S. at 888-247-2262; TTY: 1-800-361-8071 or Air Canada Reservations worldwide. Due to increased call centre volume, wait times will be longer than usual.

We apologize to customers affected and thank them for their patience.

Updates will be made available on aircanada.com.

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A STAR ALLIANCE MEMBER

