



AIR CANADA

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Travel Advisory - Update on flights to/from Europe for Thursday April 22nd

MONTREAL, April 22 /CNW Telbec/ - Air Canada advises that it plans to operate a full schedule of 40 flights Thursday April 22 to/from Canadian cities and the following destinations in Europe: London, Paris, Frankfurt, Munich, Zurich, Geneva, Rome, as well as Tel Aviv.

Some airspace restrictions continue to be in place as a result of the spread of volcanic ash over Europe due to volcanic activity in Iceland. Operating schedules remain subject to change. Updates will be provided on aircanada.com.

Air Canada is doing everything possible to accommodate affected customers to get them on their way safely, and as quickly as possible.

Flights are full and while Air Canada has deployed additional flights and larger aircraft to get passengers to destination as quickly as possible, it is expected that it will take several days to accommodate all customers. Air Canada strongly urges customers who are affected to ensure that their personal contact information is available to Air Canada or their travel agent so that they may be contacted with their revised flight itinerary information once flights resume to their destination.

Customers with flights to or from affected airports are advised to check on the status of their flight prior to leaving for the airport by consulting the Air Canada website at aircanada.com, or by calling Air Canada's automated flight information system at 1-888-422-7533, or by using a web-enhanced cell phone.

In order to facilitate changes to travel plans, Air Canada has revised its ticketing policy for customers booked on flights that are subject to cancellation. Those customers wishing to make alternate travel arrangements can do so without penalty, space permitting, by using [Air Canada's self service rebooking tool](#) at aircanada.com, on their mobile device, or by contacting Air Canada Reservations toll free in Canada and the U.S. at 888-247-2262; TTY: 1-800-361-8071 or [Air Canada Reservations worldwide](#). Due to increased call centre volume, wait times will be longer than usual. To receive [refund](#) for cancelled flights, customers should contact their original point of purchase.

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A STAR ALLIANCE MEMBER

