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Air Canada's U.S.-based customer service workforce ratifies collective agreement

MONTREAL, Dec. 19 /CNW Telbec/ - Air Canada today said that its U.S.-based customer service workforce, represented by the International Brotherhood of Teamsters (IBT), has ratified a milestone labour agreement. This agreement is the first renewal of Air Canada's collective agreements with its workforce which expire in 2009.

The IBT announced earlier today that the new contract was overwhelmingly approved by its membership. The three year agreement takes effect on July 1, 2009.

The IBT represents approximately 650 Air Canada airport, cargo and call centre employees based in the United States.

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