



AIR CANADA

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Air Canada offers tips for smooth holiday travel

Highlights

- Security measures for carry-on luggage, including rigid liquid and gel restrictions, remain in effect
 - New sport equipment registry effective January 7, 2008
 - aircanada.com has all the information for a one-stop easy and simple travel experience
- MONTREAL, Dec. 13 /CNW Telbec/ - With the peak holiday travel season almost upon us, Air Canada offers the following advice to travellers:

SECURITY

Security measures for carry-on luggage

Customers are advised to keep in mind security measures when preparing to travel. Government regulations stipulate customers can only carry-on a limited amount of liquid, gel and aerosol items. The quantity of liquids, gels and aerosols permitted in carry-on is 100ml/100g (3.4 oz) per article or smaller. Containers have to be placed in one clear, closed and re-sealable plastic bag no larger than 1 litre (1 quart), with only 1 bag per person.

Note: standard carry-on baggage allowance is restricted to one article for passengers departing London Heathrow. A purse, satchel or similar type of bag is counted as one article for the purposes of a traveller's carry-on allowance.

For more information, please consult the following official web sites:

Transport Canada at www.tc.gc.ca;

USA Transportation Security Administration at www.tsa.gov;

British Airports Authorities at www.baa.co.uk.

Regulations vary from country to country. Consult local authorities for other destinations.

TRAVEL DOCUMENTATION

Passport requirements for the United States

All passengers including Canadian and U.S. citizens will be required to present a valid passport when travelling by air between Canada and the United States.

All travellers must present government-issued photo identification before boarding regardless of destination. Domestic travel requires photo identification and international travel a valid passport and any other documentation, such as visas, essential to enter the country of destination.

Children travelling outside of Canada with one parent may require legal documentation proving the other parent or guardian's consent that the child may leave the country. Consult the Department of Foreign Affairs and International Trade at 1-800-267-8376 to determine if such documentation is necessary.

Additional travel information required by American authorities

U.S. Customs and Border Protection, Department of Homeland Security requires airlines to collect Advance Passenger Information (APIS) from customers travelling to, from, and via the United States. In addition to passport information, an address in the USA is required (including zip code). Air Canada encourages customers to complete this form ahead of time at aircanada.com.

BAGGAGE INFORMATION

Carry-on baggage

The airline's maximum carry-on baggage allowance is one standard article 23cm x 40cm x 55cm weighing a maximum of 10 kg, and one personal article 16cm x 33cm x 43cm weighing a maximum of 10 kg. More information on carry-on baggage information is available at:

aircanada.com/en/travelinfo/airport/baggage/carry-on.html.

Checked baggage allowance is available at:

aircanada.com/en/travelinfo/airport/baggage/checked.html.

Strollers

Air Canada strongly recommends the use of a small umbrella type stroller when traveling as facilities are not designed to accommodate larger, heavy strollers.

Collapsible strollers may be checked at the gate and will be delivered to you at the aircraft door.

Full details of the stroller policy are available at:

Sporting Equipment

For travel on or after January 7, 2008 customers will be asked to register their sports equipment at the time of booking, either on aircanada.com or through the Air Canada call center. By registering prior to check-in, passengers can benefit from a waiver on the excess piece fee for hockey sticks and snow or ski boots (when carried along with related sports equipment such as a snowboard or skis) as well as the oversize fee for skis, snowboards, hockey sticks, and hockey bags. As of January 7, 2008, customers who elect not to pre-register their sporting equipment will be subject to all applicable excess piece and oversize fees when checking in at the airport on the day of departure. Details are available at: aircanada.com/en/travelinfo/airport/baggage/checked.html#r1s0

External and Internal Name Tags

Air Canada employees strive to ensure you and your checked baggage are transported on the same flights. However, many factors, including weather and delays of connecting flights, may make this challenging. When you are separated from your baggage, we will do our best to ensure you are reunited with your bags quickly.

Baggage name tags (external) are sometimes detached, torn or lost, making it difficult to locate the owner of the bag. To facilitate the identification of the owner, Air Canada has created a baggage ID template for passengers to place inside their baggage. See Baggage Identification:

aircanada.com/en/travelinfo/airport/baggage/baggageid.html

Gifts

To facilitate security inspection, customers carrying gifts on board the aircraft should keep them unwrapped. Any packages that do not comply with carry-on baggage limitations will have to be checked-in and must be suitably packed. Gifts should be identified as such.

CHECK-IN MADE EASY

Checking-in on-line before getting to the airport

Air Canada customers can save time by checking-in for their flight from their home or office before leaving for the airport. Air Canada's web check-in service at aircanada.com is available 24 hours prior to departure time for travel within Canada, all flights departing Canada, and from select U.S. and international cities. Air Canada web check-in allows customers to choose or change their seat assignment, stand by for an earlier flight, and print out a boarding card up to 24 hours before a flight.

Mobile check-in

Air Canada has introduced paperless boarding passes for its customers who check in using their PDA (personal digital assistant such as Blackberry) or cell phone. Air Canada's mobile check-in service, available at mobile.aircanada.com, has been enhanced to offer customers the option of receiving an electronic boarding pass in the form of SMS text messages that the customer simply shows to airport security screening personnel and Air Canada gate agents, in lieu of a paper boarding pass. Passengers with baggage to check proceed as usual to baggage drop off points prior to security screening. Air Canada's new mobile service is available for boarding domestic Canada flights and departures to international (non-U.S.) destinations, including connecting flights, from 60 airports across Canada.

Self bag-tagging

Customers departing Montreal, Toronto or Vancouver can also save time by using the self bag-tagging feature of our airport kiosks to tag their own bags and drop them off at a designated counter. This feature is currently rolling out across the Air Canada system.

Recommended check-in times during peak travel days

During peak travel days, Air Canada recommends that customers arrive early at the airport to avoid problems associated with peak holiday congestion. Customers should arrive at the airport:- 90 minutes before all domestic flights;

- 150 minutes before U.S. transborder flights, allowing sufficient time to pre-clear U.S. customs;
- 150 minutes before all international flights.

Check flight status on-line

Air Canada customers can easily check the status of departing and arriving flights before leaving for the airport at aircanada.com, or by calling the toll free Air Canada flight status line at 1-888-422-7533; TTY (Hearing Impaired): 1-800-361-8071. To receive automatic alerts of flight status changes by web-enabled, wireless phone or other devices, customers should register at

aircanada.com/en/travelinfo/traveller/mobile/notification.html

Air Canada wishes you a safe and happy
holiday season!

For further information:

For further information: Isabelle Arthur (Montréal), (514) 422-5788;
Peter Fitzpatrick (Toronto), (416) 263-5576; Angela Mah (Vancouver), (604)
270-5741; Internet: aircanada.com

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