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Travel advisory for flights to / from Toronto, Montréal, Ottawa and Québec

MONTREAL, March 9 /CNW Telbec/ - Air Canada and Air Canada Jazz advise that there are significant delays and cancellations to flights on Sunday, March 9 in the aftermath of this weekend's severe winter storms. Air Canada is endeavouring to get customers to destinations as soon as the situation stabilizes, however a return to a normal schedule is not expected before Monday, March 10 in the evening. We regret the inconvenience to customers affected by the disruption and we thank them for their understanding.

To minimize airport congestion, customers whose flights have been cancelled are urged to not present themselves at the airport to make alternative arrangements or to standby for other flights.

The severe impact of the storm has caused particularly significant disruption to Montreal, and passenger re-protection from Montreal to certain destinations will not be available over the next 48 hours. Air Canada encourages customers departing from Montreal who are able to postpone travel to do so. Customers will be able to rebook their travel within 7 days without penalty, through Air Canada Reservations at 1-888-247-2262; TTY hearing impaired: 1-800-361-8071. Customers with flights from other affected areas who wish to make alternative travel arrangements may also do so without penalty.

The volume of calls to call centers is expected to be heavy and we thank our customers for their patience.

Customers with flights to or from affected areas are advised to check on the status of their flight prior to leaving for the airport online at aircanada.com, or by calling Air Canada's automated flight information system at 1-888-422-7533, or by using a web-enhanced cell phone.

For further information:

For further information: www.aircanada.com

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