



# AIR CANADA

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## Air Canada provides travel tips for the Vancouver 2010 Winter Games

VANCOUVER, Feb. 3 /CNW Telbec/ - As Official Airline of the Vancouver 2010 Winter Games, Air Canada offers the following tips to help customers enjoy a smooth travel experience during the upcoming peak travel period February 9 to March 22, 2010, particularly for travel to Vancouver, host city of the 2010 Olympic and Paralympic Winter Games.

**Getting to Vancouver:** The busiest travel dates are February 5-12, 2010, with Air Canada carrying more than 82,000 passengers system wide each day, including up to 12,000 to Vancouver, per day.

**Leaving Vancouver:** Busiest travel dates are February 28-March 5. The peak departure day is March 1st, YVR's busiest day in history with close to 39,000 people departing Vancouver, almost 12,000 on Air Canada.

### BE PREPARED!

#### - Check flight status on-line

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Air Canada customers should check the status of departing and arriving flights before leaving for the airport by consulting the Air Canada website [www.aircanada.com](http://www.aircanada.com), using an internet-enabled mobile device at <http://mobile.aircanada.com>, or by calling the toll free Air Canada flight status line at 1-888-422-7533; TTY (Hearing Impaired): 1-800-361-8071.

Customers can also keep abreast of how weather or other circumstances may affect their flight by checking the Daily Operational Outlook in the Travel Updates section on the home page at [www.aircanada.com](http://www.aircanada.com).

#### - Sign up for Flight Notification

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Air Canada customers can receive flight delay and cancellation information directly on their mobile devices or via e-mail. To register or for more information, simply visit:

[http://www.aircanada.com/en/travelinfo/traveller/mobile/notification\\_app.html](http://www.aircanada.com/en/travelinfo/traveller/mobile/notification_app.html)

#### - Download Air Canada's free BlackBerry App or iPhone App to manage your

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Air Canada travel experience from a single location.

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Air Canada iPhone App: Air Canada's free application specifically designed for Apple iPhone users makes travel easier than ever. Enhanced services like My Flights and My Messages will allow customers to manage their Air Canada travel experience from a single location. Check in for your flight, verify your Flight Status, sign up for real-time Flight Notification updates, or take advantage of one of the other available options - it's all covered with the Air Canada iPhone App. To download the app, simply log on to the App Store from your iPhone, or from iTunes on your Mac/PC.

Air Canada BlackBerry App: Air Canada's BlackBerry app provides travellers with BlackBerry devices convenient and easy real-time access to a wide-range of flight information. This includes, among other things, retrieving electronic boarding passes, tracking flight information in real-time, receiving notification of itinerary changes and obtaining other details about Air Canada flights. Available free on-line from BlackBerry App World(TM) ([www.blackberry.com/appworld](http://www.blackberry.com/appworld)) or on Air Canada's mobile site (<http://mobile.aircanada.com>), it enable users to: keep track of and update all of their Air Canada and Jazz flights from a single location; receive messages and link to their electronic boarding passes; access Air Canada Mobile check-in to select a seat and retrieve an electronic boarding pass; book flights using an Air Canada Flight Pass; rent a car or access other convenient travel links; and find and track any Air Canada or Jazz flight; subscribe to flight notification informing them of flight delays and more.

#### - Baggage Information

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Air Canada recommends that customers pack valuables including medications, car keys, documentation required for travel, money, etc. in carry-on bags rather than in checked luggage.

Ensure that external baggage name tags are secure. Air Canada also recommends that passengers place identification inside their bags. A baggage ID template is available at:  
[www.aircanada.com/en/travelinfo/airport/baggage/baggageid.html](http://www.aircanada.com/en/travelinfo/airport/baggage/baggageid.html)

- Checked Baggage Policy

On all Air Canada flights to and from the U.S. and Europe, one free checked bag is permitted for travel to these destinations. With certain exceptions, a second bag fee applies as follows:

- For flights to/from the U.S. (including Hawaii, excluding Puerto Rico): CAD/USD \$30
- For flights to/from Europe CAD/USD \$50.

For more details and exceptions for this policy please see  
[www.aircanada.com](http://www.aircanada.com)

On all other Air Canada flights, two free checked bags are permitted.

- Carry-on Limits for Flights from Canada to the U.S.

New security measures imposed by Canadian and U.S. government authorities on flights from Canada to the U.S. remain in effect until further notice. As a result of these rules there are strict limits in effect for carry-on articles allowed in the cabin and longer security screening times at airports.

Transport Canada carry-on regulations for flights from Canada to the United States permits one carry-on bag on flights to the United States, in addition to limited personal items allowed in the cabin. Air Canada recommends that customers flying to the U.S. bring only limited baggage and respect the strict carry-on limits imposed by Canadian and U.S. authorities. For details on permitted carry-on items please consult the Canadian Air Transport Security website at: [www.catsa-acsta.gc.ca](http://www.catsa-acsta.gc.ca).

SAVE TIME!

- Use Web check-in at [www.aircanada.com](http://www.aircanada.com) or Mobile check-in on a mobile

device 24 hours prior to departure

Web check-in: Air Canada customers can save time by checking in for their flight before leaving for the airport. Air Canada's web check-in service at [www.aircanada.com](http://www.aircanada.com) is available 24 hours prior to departure time and offers customers many options including changing their seat assignment and selecting the number of checked-baggage, and pre-paying for excess baggage to obtain a discount.

Mobile check-in using a mobile device: Customers can check in with their mobile device and receive their boarding card electronically up to 24 hours before departure.

Mobile check-in can be accessed through a mobile device browser at <http://mobile.aircanada.com> and clicking on the check-in option, or via Air Canada's free iPhone or BlackBerry applications. Once check-in is completed, passengers will receive an electronic boarding pass or check-in confirmation on their mobile device. To learn more go to: <http://www.aircanada.com/en/travelinfo/traveller/mobile/mci.html>

- Obtain Electronic boarding passes (unless travelling to the U.S.)

If eligible, customers can choose to receive an electronic version of the boarding pass on their mobile devices. This option is available for both mobile and web check-in. Electronic boarding passes may be sent via email or SMS. The Air Canada electronic boarding pass is a 2D barcode image that is sent to mobile devices and contains flight details. It can be used for domestic flights as well as international flights departing from Canada, but is not currently available for flights to and from the US. To learn more: <http://www.aircanada.com/en/travelinfo/traveller/mobile/ebp.html>

- Recommended times to be at the airport for flight departures (excluding

March 1)

Domestic flights - Check-in 60 minutes prior to flight, be at the gate 20 minutes prior to flight.

Transborder flights - Check-in 90 minutes prior to flight, be at the gate 20 minutes prior to flight.

International flights - Check-in 120 minutes prior to flight, be at the gate 45 minutes prior to flight.

- Use kiosks for self-tagging baggage

Customers departing Vancouver, Toronto, Montreal, Paris-Charles de Gaulle and London-Heathrow can save even more time at the airport by using Air Canada's quick and convenient self-tagging option available at Air Canada kiosks. The self-tagging option allows passengers to print and attach their own baggage tags and then simply deposit their bags at the designated counter.

Flights departing Vancouver on March 1

March 1 is expected to be the busiest day at Vancouver International Airport (YVR) with up to 39,000 travellers departing. Make your departure as smooth as possible with the following 5-4-3-2-1 check-list recommended by the Vancouver Airport Authority <http://www.yvr.ca/en/march1.aspx> :

Up to 24 hours before departure, check in for your flight at online at [www.aircanada.com](http://www.aircanada.com) or via mobile check-in using a smart phone at <http://mobile.aircanada.com>. Pay for any extra baggage now and obtain a discount.

5 hours before departure, check your flight status at [www.aircanada.com](http://www.aircanada.com)

4 hours before departure, arrive at YVR.

3 hours before departure, check-in your bags and be at Security.

2 hours before departure, pick up souvenirs at Olympic Stores.

1 hour before departure, be at your gate and relax.

Montréal-based Air Canada provides scheduled and charter air transportation for passengers and cargo to more than 170 destinations on five continents. Canada's flag carrier is the 13th largest commercial airline in the world and serves 33 million customers annually. Air Canada is a founding member of Star Alliance, providing the world's most comprehensive air transportation network for Canadian domestic, transborder and international travel. As well, customers can collect Aeroplan miles for future rewards through Canada's leading loyalty program.

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